## SACRAMENTO \* FEB. 1-3, 2022

## **EDUCATION PREVIEW**

Technology for the Small Office/Home Office (SOHO) and Road Warrior CORBIN BALL

Writing An RFP That Works for You DEAN JONES

*Tracking the Attendee Journey: Using Onsite Data Collection to Improve Expos & Events* CORBIN BALL

Adapting to the Ever-Changing Meetings Landscape: Key Contract Clauses BARBARA DUNN

*Food Talk* JOEL WEINBERGER

*The Ministry of Hospitality* DR. CRYSTAL WALKER

*Controlling On-Site Costs* FRENITA FULLWOOD

The Team Affect: The X's & O's of a Winning Team CONNIE HOUSTON

Top Technology Trends Transforming the Events & Tradeshow Industries & What It Means for You! CORBIN BALL

Going Virtual? Don't Forget to Address Key Legal Considerations BARBARA DUNN

How Do You Spell S-E-R-V-E? MELVIN TENNANT

The Struggle For Authenticity: How Honest Are You? MICHELE KAUSCH

Understanding Challenges and Resetting Expectations in Our Current World TOMMY KEOWN • JEFF PERRIN • VICKIE HOUSEHOLDER • JEREON GERRESE • PATRICK MILLER

Rules of Engagement: Conflict Resolution for Meeting Planners DESHAWN WYNN & EVAN CHATMAN

Moving From Virtual to Hybrid Events: How to Maximize Your Success CORBIN BALL

It's a Risky Business: Best Practices for Managing Risk and Liability at Meetings BARBARA DUNN

Somebody's Following You ODELL DICKERSON

We Once Were Blind but Now We See: 10 Lessons Learned from Starting New Events KELLIE PENN & REBEKAH ALBAUGH

Questions You Don't Know To Ask! A Deep Dive From A Supplier Perspective KURT KJELLSTROM • KIMBERLY WRIGHT • PATRICK UFFNER• KIM DOOLEY

TUESDAY 9am

WEDNESDAY 2:30pm

THURSDAY 9:45am

> THURSDAY 11:15am